

Dear Commissioners,

I believe that Bell South's request that the FCC stop regulating broadband service is a bad idea. It will allow for too few companies to gain monopoly power over this vital line of communication, diminish quality of service, and diminish job creation in thousands of communities.

I like doing business with my local ISP here in Santa Rosa, California. When I call them I get quick response from a human being and they will walk me through solutions to challenges I face at home and in my business. I can go into their offices if I want and pay bills or discuss services and even complaints (although I have not needed to complain up to this point). Based on my experience with the large phone companies that handle my business and cell phone accounts, such human communication will be nearly impossible if local ISPs are killed off. If you deregulate broad band, the big guys will take over. Service will decline.

At the same time, thousands of small local businesses will be killed off. Sonic.net, my ISP, hires local people, mainly young people, to work their customer service phone lines, to man the switches and computers networks they operate, etc. Deregulation will eventually kill off good local business and eliminate important jobs.

History proves, and Teddy Roosevelt knew, that the free market is good only up to a point. The negative impacts resulting from human greed, obsession with efficiency, control of information, and monopoly power must be prevented and of course you all know that because that is why the FCC exists.

Please do the right thing for America's communities by allowing us to keep alive local ISPs, small businesses, that employ people and keep alive local communication networks where live, human interaction between service provider and customer is still possible by telephone and in person.

Thank you,

Michael Dimock

Concerned, politically moderate, patriotic citizen and supporter of healthy & intelligent globalization